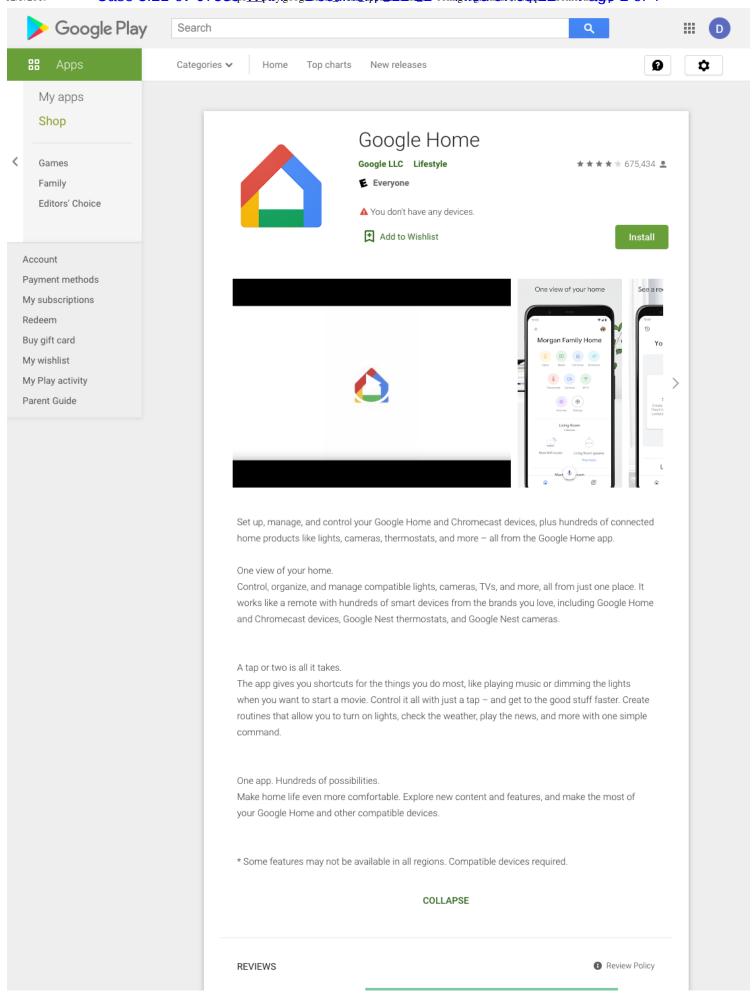
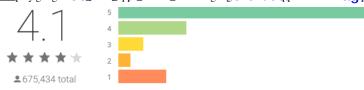
# **EXHIBIT U**







### steve wales

\* \* \* \* \* November 30, 2019



I've been a Google home user for a couple of years with an extensive arrangement of homes, hubs, minis, and Chromecasts and third party switches. All was working just fine but now, no matter how many times I reboot the home devices, factory reset, I cannot get any groups to work. Rang Google CS and ...

Full Review



# Jose JK Leduc

\* \* \* \* \* December 1, 2019



It certainly has improved greatly since my last review. Even the app layout, selecting and adjusting sub menus has been refreshed. The only issues we're seeing now is in the routines section. Bedtime routines for sleep sounds when enabled are only supposed to run for an hour which was working proper...

Full Review



# Trevor Sherman

\* \* \* \* \* November 28, 2019



Groups still not working. Of course I love you guys at Google Home but the group problem that we are all aware of is getting annoying now. I recently purchased a third device and when I added it to a group it would no longer work. The three devices work well in a group if casting from my mobile or t...

Full Review



## Lewis Masters

\* \* \* \* \* November 29, 2019



Well my first time using a google product has been awful. I try to link a device, and it finds nothing. Half of the options literally dont work on the app. I press and it does nothing. For example, music. I press music, nothing happens, I press promotions and it works. And of course all the buttons ...

Full Review

# Google LLC November 29, 2019

Hi Lewis, thanks for reaching out. Try rebooting each device and make sure they're all on the same network and that they're all within 15-20 ft of your router. For more help, feel free to contact us here: https://support.google.com/googlenest/? hl=en#topic=7029097&contact=1

# READ ALL REVIEWS

# WHAT'S NEW

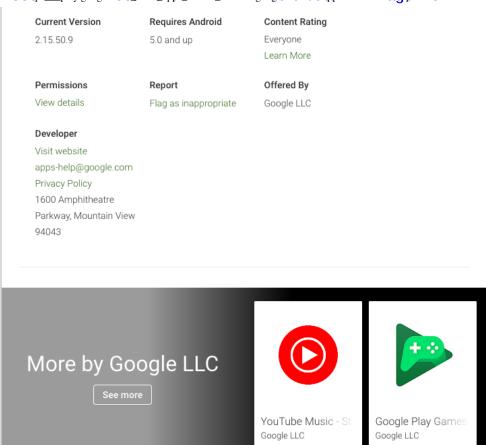
With the Google Home app you can control and manage compatible lights, cameras, TVs, and more all from one place.

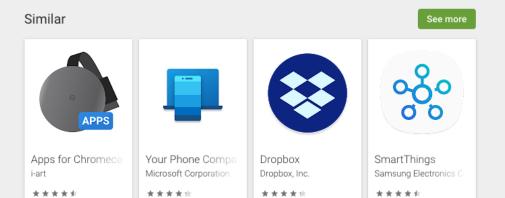
New in this update:

Bug fixes and improvements

# ADDITIONAL INFORMATION

Updated	Size	Installs
November 21, 2019	11M	100,000,000+





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